



HEALTH MANAGEMENT BULLETIN

11th April 2024

Quality and Safety

- **[Priorities and operational planning guidance 2024/25](#) NHSE**

The 2024/25 priorities and operational planning guidance focuses on the recovery of our core services through continuous improvement in access, quality, and productivity, whilst transforming the way we deliver care and create stronger foundations for delivery in the future.
- **[On the day briefing: 2024/25 operational planning guidance](#) NHS**
Providers

On 27 March 2024, NHS England (NHSE) published the 2024/25 priorities and operational planning guidance. In line with the 2023/24 guidance, the most immediate priority continues to be the recovery of core services and productivity following the pandemic, while making further improvements to access, quality and safety. The long-term ambition remains to transform the NHS to be fit for the future and to improve population health more broadly.
- **[Cross-sector ADHD taskforce launched to improve care for patients in England](#) NHSE**

NHS England will launch a new attention deficit hyperactivity disorder (ADHD) taskforce alongside government to improve care for people living with the condition.
- **[Joint statement on Martha's Rule from the NMC, GMC and CQC](#) CQC**

A joint statement from the Nursing and Midwifery Council, General Medical Council and Care Quality Commission in support of the implementation of Martha's Rule by NHS England.
- **[Final guidance on visiting & accompanying in care homes, hospitals and hospices](#) CQC**

The guidance also sets out what people using health and social care services and their families, friends or advocates can expect.
- **[Quality and outcomes framework guidance for 2024/25](#) NHSE**

This document provides additional guidance on the interpretation and verification of the quality and outcomes (QOF) indicators for 2024/25 in England.
- **[Frequent Attendance in the Emergency Department: Delivering Interventions and Services for High Intensity Use](#) RCEM**



This guideline has been developed to provide advice to Emergency Department clinicians and managers regarding the management of patients who attend the ED frequently.

- **[NHS Recovery Plan: One year on RCEM](#)**
This briefing has been prepared to help policymakers review progress made in recovering emergency care services.
- **[National Patient Safety Alert: Reducing risks for transfusion-associated circulatory overload MHRA](#)**
This National Patient Safety Alert contains further information and action for providers to reduce risks of transfusion-associated circulatory overload for patients.
- **[Medical technology strategy: one year on DHSC](#)**
Achievements made since the launch of the medtech strategy and the next steps to boost the adoption of medical technology in the NHS.
- **[NHS rollout of same day emergency care allows hundreds of thousands to return home quicker NHSE](#)**
An expansion of same day emergency care services across the country has seen thousands more people every week get the rapid tests and treatment they need to avoid an overnight stay in hospital – with the total up by more than a tenth in just a year.

QIP

- **[National Lung Cancer Audit \(NLCA\) State of the Nation report](#)**
- **[National Paediatric Diabetes Audit \(NPDA\) report: Care and Outcomes 2022/23](#)**

Service Improvement/Redesign

- **[Close Enough To Care: A New Structure For The English Health And Care System King's Fund](#)**
The paper argues that an overly centralised healthcare system is impeding the transition to a more preventative model of care, tailored to local population need. It sets out an alternative vision designed to align incentives in the system to prioritise health creation, reorient healthcare to focus on primary and community services, improve healthcare outcomes, and help achieve long-run fiscal sustainability.
- **[New partnership for community-led approaches to health and wellbeing in neighbourhoods NHS Confederation](#)**
NHS Confederation announces new integrated neighbourhood working programme in partnership with Local Trust.



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- **[Integrated care system assessments: update April 2024](#) CQC**
The Health and Care Act 2022 gives the CQC new responsibilities to assess whether integrated care systems (ICSs) are meeting the needs of their local populations.
 - **[The Hewitt Review - one year on](#) Good Governance Institute In November**
In 2022, former Health Secretary The Rt Hon Patricia Hewitt commissioned to lead an independent review of integrated care systems. One year after its publication, GGI invited Patricia to reflect on the review.
 - **[Decarbonizing Care Delivery Quality Improvement Workbook: Lowering Emissions from Anesthetic Gases](#) IHI**
This practical workbook features quality improvement tools, templates, and real examples from health care organizations leading impactful projects to reduce emissions from anesthetic gases.
 - **[Excellence through equality: anti-racism as a quality improvement tool](#) NHS Confederation**
Examples of anti-racist initiatives from BME Leadership Network members, to help advance equality within the workforce and for service users.
 - **[Digitally empowering patients to better health](#) Healthcare Communications**
This practical guide outlines the roadmap to digital transformation by forward-thinking trusts, highlighting positive impacts on patient engagement.
 - **[Discharge To Assess: The case for continued funding and support](#) NHE**
Good hospital discharge matters not only to help patients get home quickly and safely; it matters for the wider health and care system too. If hospitals can't discharge patients promptly, it affects their ability to move people through services.

People Management

- **[Regulating anaesthesia associates and physician associates: consultation on our proposed rules, standards and guidance](#) GMC**
The General Medical Council (GMC) has launched a consultation on the rules, standards and guidance by which it will regulate physician associates (PAs) and anaesthesia associates (AAs).
- **[Forum launched to support international nursing and midwifery workforce](#) NMC**
To strengthen understanding of the experiences of internationally educated and diaspora professionals, the NMC have set up a new engagement forum for international nursing and midwifery associations (INMAs).



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- [Unique contract to help upskill the NHS workforce](#) **NHS Shared Business Services**
Leading corporate services provider, NHS Shared Business Services (NHS SBS), has launched a unique Digital Health Advisory Services framework agreement, the only one of its kind in the UK, designed to help the NHS augment the digital, data and technology (DDaT) skills and capabilities of its workforce.
 - [What NHS organisations are doing to support flexible working](#) **NHS Employers**
Find out how NHS organisations are maximising the flexible working options for their workforce.
 - [Survey reveals scale of sexual harassment experienced by NHS staff](#) **NHE**
NHS leaders are calling for action as new figures show that one in 10 (10%) healthcare workers have reported instances of sexual harassment.

Finance

- [National Health Service \(Expenditure on Service Integration\) Directions](#) **NHSE**
Directions to NHS England for the financial years 2023 to 2024 and 2024 to 2025 relating to expenditure on service integration.
- [Putting money where our mouth is?: Exploring health inequalities funding across systems](#) **NHS Confederation**
Effective principles for allocating health inequalities funding in England.
- [Recent trends in public sector pay](#) **Institute for Fiscal Studies**
This short report examines one aspect of earnings growth: how public sector earnings have performed in recent years, particularly focusing on the period since the 2019 election.
- [Commissioning to reduce health inequalities: the role of finance](#) **HFMA**
This briefing explores how NHS finance staff can contribute to commissioning approaches which help reduce health inequalities. It sets out the direction of travel, explains the importance of population health management, and looks at the skills and expertise that finance staff can bring to this space.
- [Better Care Fund policy framework 2023 to 2025](#) **DHSC**
This policy paper sets the national conditions, metrics and funding arrangements for the Better Care Fund in financial years 2023 to 2024 and 2024 to 2025.
- [2023 to 2025 Better Care Fund policy framework](#) **DHSC**



This policy framework confirms the conditions and funding for the Better Care Fund (BCF) for 2023 to 2025.

- **[2024 to 2025 financial directions to NHS England](#) DHSC**
The government's financial directions to NHS England set out its budgets for 2024 to 2025.
- **[NHS injury costs recovery scheme](#) DHSC**
Guidance for NHS trusts on the application of the NHS injury costs recovery (ICR) scheme for 2024 to 2025.
- **[NHS injury costs recovery scheme: tariff and charges from 1 April 2024](#) DHSC**
Amendment in the tariff and ceiling of charges payable by compensators for the recovery of NHS charges under the NHS injury costs recovery scheme.
- **[Guidance on the application of the NHS injury costs recovery scheme for 2024 to 2025](#) DHSC**
This guidance is primarily for NHS trusts and NHS foundation trusts that provide treatment for injuries whose costs are recoverable under the NHS injury costs recovery scheme (ICR). It sets out the circumstances where costs can be recovered and the process under which this is undertaken, as well as giving some guidance on how ICR payments should be recorded in annual accounts.
- **[Separate pay spine for nursing evidence submission](#)**
Summary of our response to the Department of Health and Social Care's call for evidence on a separate pay spine for nursing.
- **[Submission To The Review Body On Doctors' And Dentists' Remuneration](#) King's Fund**
This is NHS England's submission to the Doctors' and Dentists' Review Body (DDRB). The evidence covers NHS England's key responsibilities for supporting the education and training of medical and dental staff, and using the total NHS employment offer to help attract, recruit, retain and motivate staff employed by the NHS.
- **[Managing research finance in the NHS](#) NHSE**
This guidance sets out good practice and other information to support NHS organisations in England maintain or develop their research finance management policies and processes.
- **[Separate pay spine for nursing evidence submission](#) NHS Employers**
Summary of our response to the Department of Health and Social Care's call for evidence on a separate pay spine for nursing.



Patient Experience

- [Public and patient experience of the NHS app](#) **Digital Coalition**
The overarching aim of this research was to understand the public's engagement and use of the NHS App.

Leadership

- [New guidance: Assessing the well-led key question for NHS trusts](#) **CQC**
Good leadership has a significant impact on staff morale and patient experiences of care. This guidance aims to support NHS trusts to understand what good leadership looks like.

Training and Development

- [Mid Cheshire Hospitals NHS Foundation Trust reimagines their work experience programme \(case study\)](#) **NHS Employers**
The trust recreated their work experience programme to have a virtual component that increased numbers and reduced impact on staff.

Research and Innovation

- [Using artificial intelligence in chest diagnostics for lung disease](#) **Nuffield Trust**
This RSET evaluation is funded and commissioned by NIHR as part of the national AI Diagnostic Fund aiming to accelerate the deployment of promising AI tools to help diagnose patients more quickly.
- [Evaluation of venous thromboembolism risk assessment models for hospital inpatients: the VTEAM evidence synthesis](#) **NIHR**
This study aimed to identify validated risk assessment models and estimate their prognostic accuracy, evaluate the cost-effectiveness of different strategies for selecting hospitalised patients for prophylaxis, assess the feasibility of using efficient research methods and estimate key parameters for future research.

Annual Reports & Statistics

- [NHS staffing tracker](#)

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