HEALTH MANAGEMENT BULLETIN 29th June 2023

Quality and Safety

- The Inbetweeners: A review of the barriers and facilitators in the process
 of the transition of children and young people with complex chronic
 health conditions into adult health services HQIP
 This report highlights the barriers and facilitators in the process of
 the transition of children and young people with complex chronic health
 conditions into adult health services.
- Improving access to a timely and accurate diagnosis of dementia in England, Wales and Northern Ireland Alzheimer's Society

 This report examines the barriers to getting a timely and accurate diagnosis identified by people living with dementia, researchers and clinicians and builds a consensus on recommendations to overcome them.
- The NHS productivity puzzle: Why has hospital activity not increased in line with funding and staffing? Institute for Government
 This report assesses why NHS hospitals are failing to deliver higher activity despite higher spending on the service and higher levels of staffing over the last couple of years.
- Access to unplanned or urgent care value for money NAO
 This report gives a factual overview of NHS services that may be used when people need rapid access to urgent, emergency, or other non-routine health services, and whether such services are meeting the performance standards the NHS had told patients they have the right to expect.
- Reports chart challenging care journeys for those with sickle cell
 disease HSIB
 According to this report, patients with sickle cell disease may experience gaps
 in consistent care across the NHS as understanding of the condition is limited.
- Reflections on four years of the NHS patient safety strategy NHSE
 This blog reflects upon the NHS patient safety strategy which was originally published in July 2019.
- MHRA issues new dialysis guidance
 MHRA
 This guidance has been produced in collaboration with the UK Kidney Patient
 Safety Committee (KPSC), to summarise known safety issues with dialysis
 and continuous renal replacement therapy (CRRT) and describe what to do to
 minimise or prevent serious injury.

How much planned care in England is delivered and funded privately? Nuffield Trust

This explainer examines planned hospital care in England between 2019 and 2022 and assesses how things vary by region and procedure. It discusses whether it has implications for the NHS's recovery after the Covid crisis.

Activity in the NHS King's Fund

Over the past 10 years, it has often been stated that the NHS treats more than a million people every 36 hours, but is that still true? Here, we analyse NHS activity (eg, calls, appointments, attendances and admissions) and explore some of the underlying trends that lie behind these headline statistics. Following the disruption caused by the Covid-19 pandemic, NHS activity has almost returned to pre-pandemic levels.

- Excess deaths involving cardiovascular disease: an analysis BHF
 This analysis looks at the 100,000 excess deaths from cardiovascular disease which have occurred since the start of the Covid-19 pandemic.
- Report on how the EU ensured safety of medicines during COVID-19 EMA

This report summarises the work carried out by the EU pharmacovigilance Network between January 2019 and December 2022 to ensure the safety of all medicines authorised in the EU, including COVID 19 vaccines and therapeutics. It also describes the main enhancements to the EU pharmacovigilance system introduced during this period and reflects critically on the main areas that will need further strengthening in the forthcoming period.

- Excess deaths associated with flu highest in 5 years
 New interim analysis from the UK Health Security Agency (UKHSA) indicates that excess deaths in England associated with flu infection were higher (14,500) than the average figure (13,500) for the 5 years before the pandemic.
- How does the NHS compare to the health care systems of other countries? King's Fund

This new report finds that the NHS is not a leader no a laggard when compared to 18 similar countries.

- The Covid-19 Inquiry: explainer Institute for Government
 This explainer looks at scope and purpose of the Covid-19 inquiry, and what at what powers it has.
- National Patient Safety Alert: Potential risk of underdosing with calcium gluconate in severe hyperkalaemia MHRA
 This alert highlights the Adult Renal Association Clinical Practice Guidelines
 (2020) recommendation on calcium gluconate use to support organisations to

update local policies and guidelines for the treatment of severe hyperkalaemia in adults.

- New guidance outlines 'Six steps to better care for older people in hospital' The British Geriatrics Society (BGS) and Getting It Right First Time (GIRFT) published new guidance aimed at supporting hospital teams to improve care for older people living with frailty.
- <u>Longer hospital stays and fewer admissions</u> Health Foundation
 This analysis explores patterns in hospital admissions between 2019-2022, drivers in recent falls in admissions and implications for policy.
- System Safety Update Time Critical medicines SPS
 A slide deck resource collating the latest medication safety communications and publications to inform, support and inspire medication safety improvements.
- NHS hospitals forced to cut admissions by over half a million due to lack of beds, new analysis shows Health Foundation
 This analysis shows that 800,000 (12%) fewer patients in England were admitted to hospital in 2022 than in 2019, while at the same time the average length of time patients spent in hospital (the 'length of stay') increased.
- Analysis: what does the urgent and emergency care sitrep data 2022/23
 <u>tell us?</u> NHS Confederation
 Analysis on why this winter's urgent and emergency care was more
 challenging than previous winters and possible impact on the NHS's overall
 recovery.
- NHS mandate 2023 DHSC
 The government's mandate to NHS England sets out their objectives for 2023 onwards.
- The NHS in England at 75: priorities for the future NHS Assembly
 This report from the NHS Assembly draws on the feedback of thousands of people who have contributed to a rapid process of engagement with patients, staff and partners. It aims to help the NHS, nationally and locally, plan how to respond to long term opportunities and challenges.

Service Improvement/Redesign

Government response to the Health and Social Care Committee (HSCC)
 report and the Hewitt Review on integrated care systems DHSC
 The government response to the Health and Social Care Committee's report on the autonomy and accountability of integrated care systems, and on the independent Hewitt Review.



 New Hospital Programme boosts efficiency as new leaders graduate DHSC

Nearly 50 project leaders graduated this week from Cranfield School of Management - thanks to the support of New Hospital Programme.

Case study 168: A home for health: Supporting Older People in
 Manchester to leave hospital safely Housing LIN

 Manchester City Council's Adult Social Care Commissioners have a
 developed a range of furnished 'home from home' Neighbourhood Apartments
 to support hospital discharge or other needs over the past four years. This
 case study for the Housing LIN focuses on the growth of Neighbourhood
 Apartments to develop a viable model to support health and social care
 priorities.

<u>Digital technology in the NHS: reducing staff pressures, improving care</u>
 NIHR

This Collection highlights examples of recent NIHR research that demonstrate ways in which digital technology can improve care while reducing the demands on staff. The technologies include computer decision aids, remote patient monitoring, online support for patients and staff, and virtual reality in psychological therapies.

 The role of electronic bed management technology in driving capacity improvements HSJ

Nick Sinclair, chief operating officer at Medway Foundation Trust, on why the NHS needs to think differently about operations and bed management to drive sustainable healthcare delivery.

- Case Study: A place to meet the needs of people living with frailty: Jean Bishop Integrated Care Centre NHS Employers
 Discover how Hull and North Yorkshire ICB integrated health and care services to establish a centre for frailty.
- <u>Integrated care systems: one year on (audio)</u> NHS Confederation

 Three system leaders share their views on integrated care systems a year on from their formal establishment, unpacking what works and where next.
- Reducing the elective care backlog for people with a learning disability: Calderdale and Huddersfield NHS Foundation Trust (case study) NHS Confederation

Reducing health inequalities for people with a learning disability who need elective surgery.

Research and Innovation

• £21 million to roll out artificial intelligence across the NHS DHSC

The new technology will help diagnose patients more quickly for conditions such as cancers, strokes and heart conditions.

- Intervention helped office workers to spend less time sitting NIHR

 An intervention to encourage office workers to stand and move reduced their sitting time after 1 year, research found. The effect was 3-times greater when the intervention included a sit-to-stand, height-adjustable desk.
- The role of digital in the 2023 mandate for NHS England HTN
 The government has published their mandate to NHS England, setting out their objectives for 2023 onwards.

People Management

• How reliant is the NHS in England on international nurse recruitment?
Health Foundation

Nursing shortages across the NHS are a huge risk to the post-pandemic recovery. So does international recruitment provide the answer?

 Embracing staff feedback to embed cultural change (case study) NHS Employers

A North West trust turned around its staff survey results, through improved staff engagement, a focus on feedback and a major cultural shift.

- How it started...how it's going: the experiences of migrants and people from ethnic minority backgrounds working in the NHS King's Fund
 It's 75 years since HMT Empire Windrush docked in Tilbury. Shilpa Ross considers the experiences of staff from ethnic minority groups in the newly formed NHS and the NHS today.
- Reflecting on 75 years since the arrival of HMT Empire Windrush King's Fund

This piece reflects on the contribution made by the Windrush generation and their descendants to the NHS.

- You called and we came: Windrush and the NHS King's Fund
- Evidence based approaches to workforce wellbeing NHS Employers
 This page details evidence base approach to workforce wellbeing and provides a useful basis for reviewing your approach.
- NHS staff sickness hits record high in England BBC Health News
 Staff sickness in the NHS in England has reached record levels.
 Figures for 2022 show an absence rate the proportion of days lost of 5.6%, meaning the NHS lost the equivalent of nearly 75,000 staff to illness.

- All is not well: Sickness absence in the NHS in England Nuffield Trust This briefing explores trends in sickness absence in the NHS in England.
- NHS in England grappling with difficult new normal as staff sickness soars post-pandemic Nuffield Trust
 This new analysis explores sickness absence in the NHS in England.
- ReWAGE migration report published NHS Employers
 Find out more about the Renewing Work Advisory Group of Experts new report looking at migration and the health and care workforce.
- NHS equality, diversity and inclusion (EDI) improvement plan NHS Employers

The NHS England EDI improvement plan aims to improve equality, diversity and inclusion and to enhance the sense of belonging for NHS staff.

- What is a nursing associate? NHS Employers
 This guide explains how to train, fund and deploy nursing associates, as well as the benefits they can bring to an organisation.
- Musculoskeletal health in the workplace NHS Employers
 Information on how to focus on prevention of work-related incidents that may lead to MSK injuries and therefore long-term absences.
- Bridging preceptorship programme for international nurses (case study)
 NHS Employers
 Learn how Oxford University Hospitals created an in-house bridging preceptorship programme to support IENs with working in the NHS and life in the UK.
- Demographics, professions and concerns: What are the patterns in Practitioner Performance Advice cases? NHS Resolution

 This Insight looks at over 3,500 practitioners from whom NHS Resolution received a request for advice over a five year period from April 2018 to March 2023. It also provides an update on their publication from last year: Who are the practitioners we advise on and are there any patterns of concerns?.

Training and Development

Launch of eLearning module aimed at supporting clinicians working within maternity services NHS Resolution

NHO Devolution is delibered to severe the learner of the first inner time.

NHS Resolution is delighted to announce the launch of its first, innovative eLearning module that focuses on learning from the significant avoidable harm

that can occur during the antenatal and postnatal care of mothers and their babies and is seen in the cases notified to its Early Notification Scheme.

• The state of medical education and practice in the UK: workplace experiences 2023 GMC

This report comes at a time when the UK health systems face extensive challenges. This report shares concerning data about the experiences of doctors and the challenges to providing adequate care to patients.

Work experience in the NHS NHS Employers
 This work experience hub draws together important resources and good practice examples from across the NHS

Information Management

 Health staff switching to improved NHS patient record service NHS Digital

Health and care professionals are being encouraged to move to the new version of the NHS patient record service to enhance the way national patient medical information can be accessed.

Helping NHS staff to do their jobs: design of information in the workplace HSIB

This blog described measures that NHS staff and organisations can take to improve the design and display of information in the workplace.

Public Health

- RSPH strategic plan RSPH
 The Royal Society for Public Health's strategic plan 2022-27.
- After the pandemic: is the new public health system in England fit for purpose? The perspective of England's Directors of Public Health CHPI This report presents the views of England's directors of Public Health on the latest public health reforms
- Population health management in primary health care: a proactive approach to improve health and well-being: primary heath care policy paper series WHO

This publication identifies key success factors at the system, organizational and clinical levels to enable population health management in primary health care. It provides a set of 16 policy actions to help PHC providers move towards a population health management approach that are classified following the PHC levers of the WHO Operational Framework for Primary Health Care.





Leadership

<u>Learning to Lead Together in Newcastle (case study)</u> NHS Confederation
 A pioneering scheme is delivering leadership training that brings together different NHS organisations, the local authority and the voluntary sector.

Bulletins

Medication safety update June 2023

Acknowledgements: This bulletin has been reproduced from the online Current Awareness Service for Health.

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