

HEALTH MANAGEMENT BULLETIN 27th July 2023

Quality and Safety

• The importance of non-patient facing NHS services in patient safety HSIB

In this blog national investigators Russ Evans and Craig Hadley highlight how #behind-the-scenes' services are crucial to help the NHS operate effectively and safely, in our latest blog.

- Improving patient safety culture a practical guide NHSE
 This guide brings together existing approaches to shifting safety culture as a resource to support teams to understand their safety culture and how to approach improving it.
- England state of maternity services 2023 RCM
 This report highlights the impact of midwifery staffing shortages on women. t looks at historical failures to invest appropriately in maternity services and talks about a mounting maternity crisis, drawing attention to Care Quality Commission inspections of maternity services that are identifying concerns around safety directly linked to staffing shortages.
- Reducing the elective backlog: Guy's and St Thomas' NHS Trust (case study)
 NHS Employers

The urology team at Guy's and St Thomas' NHS Trust have reduced the backlog of patients waiting for a prostate procedure.

- Government publishes response to review into maternity failings at East Kent Hospitals NHS Trust DHSC
 - Measures to be taken on a national level to further improve safety standards in maternity care.
- National Patient Safety Alert: Shortage of GLP-1 receptor agonists DHSC
 This National Patient Safety Alert provides further background and clinical information and actions for providers
- Clinical guide for front line staff to support the management of patients with a learning disability and autistic people – relevant to all clinical specialties DHSC

This guidance supports healthcare professionals deliver good quality care for people with a learning disability and autistic people.





 National survey highlights decline in people's experience of urgent and emergency care CQC

Findings from a survey of more than 36,000 people who used NHS urgent and emergency care services in September 2022 show that many people had a worse experience than in previous years – particularly those treated in an A&E type department.

• Report recommends packaging and labelling change to prevent implant 'never event' HSIB

This report recommends changes to the packaging and labelling of implants used in patients undergoing haemodialysis, to reduce the risk of the incorrect one being inserted.

HQIP reports

- National Paediatric Diabetes Audit (NPDA) Admissions report
- National Audit of Care at the End of Life (NACEL) Fourth round report
- Deaths of children and young people due to traumatic incidents (NCMD)
- Making the cut? A review of the care received by patients undergoing surgery for Crohn's Disease (NCEPOD)
- Epilepsy12 organisational and clinical audits report, England and Wales (2020-22)
- Socioeconomic differences in the impact of oesophago-gastric cancer on survival in England (NOGCA)

Leadership

 The Practice of Collaborative Leadership: Across health and care services King's Fund

This report draws on interview and survey data from senior leaders working in integrated care boards, NHS providers, local government and the voluntary, community and social enterprise sector, and shares insights and evidence about how to collaborate well.

Information Management

Helping public organisations to get information access right ICO
 This research explores the difficulties faced by organisations dealing with information requests.

Service Improvement/Redesign

<u>Virtual wards, improved data use and standardisation take focus in first</u>
 NHS Impact programme HTN

The first of the NHS Impact programmes to be launched as part of an "opportunity for systems and their providers to engage in a customised improvement programme" sees NHS England share an online 'maturity matrix' to enable organisations to conduct self-assessment of services; a programme-specific website providing resources and guidance; and virtual support for 'Recovery Champions'.

- Update on pilot assessments of integrated care systems CQC
 Birmingham and Solihull Integrated Care System and Dorset Integrated Care
 System will be providing will be piloting new assessments this summer.
- What is commissioning and how is it changing? King's Fund
 This explainer describes the structure of the commissioning system after July 2022, when integrated care boards became the statutory commissioners of the majority of NHS care.
- Getting the fundamentals right: how to better prepare for discharge pressures next winter Nuffield Trust
 This long read highlights some possible solutions to help better prepare health and care services for discharge pressure next winter.
- Care 'traffic control' centres to expand nationwide by December HTN
 NHS England's board meeting in Birmingham is due to set out a number of
 measures aiming to help the health service prepare for winter, including the
 expansion of care 'traffic control' centres designed to speed up discharge
 through coordinated data use.

People Management

- New film provides insight on impact of colleague suicide NHS Employers
 A new short film explores the impact and support needs of NHS staff who
 have lost a colleague to suicide
- <u>Postvention guidance for staff impacted by suicide</u> NHS Employers
 New evidence-based guidance aims to improve support for NHS staff affected by colleague suicide.



A guide to supporting your internationally educated workforce NHS Providers

This guide provides practical advice and examples of how to support the internationally educated workforce, as an essential part of promoting a more inclusive and diverse NHS.

Fill rate figures for medical speciality training in England remain high NHSE

Figures published today by NHS England today show that 2023 is another strong year for recruitment to medical speciality training when compared to the same time last year.

Mental health hubs for NHS staff: more funding needed RCN
 The RCN has joined forces with the British Psychological Society and other health organisation to raise serious concerns about the lack of continued funding for psychological support for NHS staff.

Training and Development

New elearning modules to boost patient safety NHSE
 Colleagues across NHS England can now complete new patient safety training modules to learn about how and why patient safety incidents happen, and what we should consider in our own roles to support the NHS to improve safety.

Research and Innovation

• Fastball test hoped to improve early dementia and Alzheimer's detection HTN

New plans are currently underway to develop what is being referred to as a "revolutionary test" called Fastball. £1.5 million in funding has been awarded by NIHR to researchers at the University of Bath and Bristol, in collaboration with Cumulus Neuroscience, who are leading the study to improve early detection of dementia and Alzheimer's disease.

 How trusts can unlock the benefits of health services research NHS Providers

Trust leaders say the top three areas in the NHS informed by health services research (HSR) are quality improvement, patient safety and service design.





Finance

 National framework for NHS continuing healthcare and NHS-funded nursing care DHSC

This guidance sets out the principles and processes of the national framework for NHS continuing healthcare and NHS-funded nursing care.

Public Health

Health in 2040: projected patterns of illness in England Health Foundation

Health analysis from the REAL centre shows how the levels of illnesses are projected to change over the next 20 years because of the growing and aging population. This piece highlights key findings from Health Foundation projection work.

Acknowledgements: This bulletin has been reproduced from the online Current Awareness Service for Health.

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