



HEALTH MANAGEMENT BULLETIN

11th May 2023

Quality and Safety

- **[Diagnostic test waiting times](#) Nuffield Trust**
This examines how long patients are waiting for a diagnostic test or procedure.
- **[Hospitals asked to work towards 10-day turnaround when delivering diagnostic test results to patients with an urgent referral for suspected cancer](#) NHSE**
Hospitals are being asked to work towards a 10-day turnaround when delivering diagnostic test results to patients who have received an urgent referral for suspected cancer, as part of new plans to see and treat people for cancer as early as possible.
- **[Building an international network for patient safety investigation](#) HSIB**
Rosie Benneyworth writes about exciting developments in the world of international patient safety investigation.
- **[The national medical examiner system](#) NHSE**
A new medical examiner system is being rolled out across England and Wales to provide independent scrutiny of deaths, and to give bereaved people a voice.
- **[Calibrating temperature sensors](#) SPS**
Temperature sensors require regular testing to ensure they are reading accurately. This is commonly referred to as 'calibration'.
- **[Independent report on the regulation of advanced practice in nursing and midwifery](#) Nuffield Trust**
This report provides an independent view of the benefits and risks of professional regulation of advanced practice in nursing and midwifery.
- **[NHS performance tracker – 11 May 2023](#) Nuffield Trust**
Monthly analysis of NHS performance and waiting times.
- **[Modern Outpatient Care – Principles and practice for patient centred outpatient care](#) RCP**
The Royal College of Physicians (RCP) sets out principles and recommendations for patient centred outpatient care.



Service Improvement/Redesign

- [Actions to support partnership: Addressing barriers to working with the VCSE sector in integrated care systems](#) **King's Fund**
This report provides an overview of the key actions required to tackle barriers and challenges to better partnership working between integrated care systems (ICS) and the voluntary, community and social enterprise (VCSE) sector. It identifies ways of working that can help mitigate barriers and facilitate solutions, and systemic actions that can help embed and spread good practice.
- [Working with the VCSE as system partners – from warm words to actions](#) **King's Fund**
Helen Gilburt takes a look at three fundamental principles needed to create change.
- [Prevention at scale through ICSs: lessons from tobacco control](#) **King's Fund**
Chris Naylor looks at the role of integrated care systems have played in tobacco programmes. Examples have shown how ICSs can complement and reinforce work done at levels to deliver potentially significant population health benefits.
- [The role of digital in green plans from five integrated care systems](#) **HTN**
How are integrated care systems going green, and what is the role of digital? This piece explores the digital sustainable priorities and projects underway across the country.
- [Effectively embedding digital in your trust](#) **NHS Providers**
This guide provides a snapshot of what matters most when it comes to board leadership in key aspects of digital transformation, from digital strategy to making the most of electronic patient record systems (EPR).
- [Understanding Patient Group Directions and Integrated Care Boards](#) **SPS**
This outlines the responsibilities of ICBs in England as commissioners of NHS services using PGDs, and link to resources that provide further support and advice.

Leadership

- [Leading through uncertainty: a conversation with Dr Fay Gilder and Matthew Rice \(podcast\)](#) **King's Fund**
This podcast discusses leadership, vulnerability and self-care.



- [Looking Outward: International lessons for health system reform](#) **Reform**
This paper explores what policymakers in Britain can learn from abroad to help address challenges in the health care system and also to transform it.
- [NHS international intelligence scanning service](#) **NHS Confederation**
Identifying and curating key international reports, research and conversations that provide insight and lessons for NHS leaders.

Information Management

- [NHS data: Maximising its impact for all](#) **Imperial College London**
This report by the Institute of Global Health Innovation at Imperial College London provides a broad overview of the UK's health data policy landscape. It identifies strategic and technical recommendations to move towards a health data policy ecosystem that allows clinical, societal or financial value to be more readily extracted from patient data.

Finance

- [How will a new pay settlement for NHS staff affect real-terms earnings?](#) **Nuffield Trust**
What does the new NHS pay settlement mean for staff pay packets compared to salaries in 2010, and where does this leave discussion between government and the NHS workforce?
- [Key facts and figures about the NHS](#) **King's Fund**
What's the NHS annual budget? How many doctors and nurses are there? What's the cost of an operation?

People Management

- [Statement regarding computer-based test \(CBT\)](#) **NMC**
To make sure internationally educated professionals have the right knowledge and skills to provide high-quality care in the UK, they must take a two-part test of competence before joining the NMC register. The computer-based test (CBT) is usually sat in their home country, and a practical test (OSCE) in the UK.
- [Researchers find most NHS trusts in England don't offer sexual harassment prevention training](#) **NHE**



The majority of NHS trusts in England don't have training courses to stop sexual harassment, new research has found.

- [New International Retention Toolkit published](#) **NHS Employers**
This new toolkit explores actions employers can take to ensure internationally recruited staff build lasting careers in the NHS.

Communication

- [Clinical investigation booking systems failures: written communications in community languages](#) **HSIB**
This investigation focuses on the systems used by healthcare providers to book patient appointments for clinical investigations, such as diagnostic tests and scans.

Research and Innovation

- [Researchers evaluate physician and chatbot responses to patient questions](#) **HTN**
A group of researchers have tested artificial intelligence chatbot technology to respond to patient questions posted to a public social media forum, comparing them with responses from health and care professionals.

Annual Reports & Statistics

- [Key statistics on the NHS](#)
Get the facts behind the headlines with our compilation of key NHS statistics. The NHS facts and figures apply to England, unless otherwise stated.

Bulletins

- [SPS Spotlight Monthly Digest: April 2023](#)

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