



HEALTH MANAGEMENT BULLETIN

8th August 2019

Quality and Safety

- [Joint agreement on escalation of concerns arising from the thematic review of the use of restraint, prolonged seclusion and segregation](#) **CQC**
The CQC are reviewing the use of restraint, seclusion and segregation in places that provide care for people with a learning disability and/or autism and mental health problems.
- [The Pharmacy Quality Scheme 2019/20](#) **PSNC**
This PSNC Briefing provides a summary of key information on the Pharmacy Quality Scheme for 2019/20.
- [Considering approaches to safeguarding and promoting the welfare of children](#) **National Children's Bureau**
Dan Martin, Principal Officer for Social Care, reflects upon the new arrangements for safeguarding and promoting the welfare of children.
- [Emergency admissions to hospital from care homes: how often and what for?](#) **Health Foundation**
Analysis of a national linked dataset identifying permanent care home residents aged over 65 and older has found that on average during 2016/17 care home residents attended A&E 0.98 times and were admitted as an emergency 0.70 times.
- [Learning disability: care and support of people growing older \[QS187\]](#) **NICE**
This quality standard covers identifying, assessing and regularly reviewing the care and support needs of people with a learning disability as they grow older.
- [Place-based approaches for reducing inequalities in health: main report](#) **PHE**
This guideline aims to support local action for reducing health inequalities.
- [Protecting and promoting patients' interests: licence exemptions: guidance for providers](#) **DHSC**
This guidance helps providers of NHS services understand whether they need a licence, or if they are exempt from the requirement to hold a licence.
- [Going the extra step: a compendium of best practice in dementia care](#) **Housing LIN**
This report brings together examples of extra care schemes and other housing related community services supporting people with dementia to develop



meaningful relationships. It is argued that such relationships can reduce loneliness and social isolation.

- **[Time for action](#) Housing LIN**
The Housing and Ageing Alliance has published its 2019 manifesto.
- **[Saturated fats and health](#) Scientific Advisory Committee on Nutrition report**
This report considers the relationship between saturated fats, health outcomes and risk factors for non-communicable diseases in the general UK population.
- **[Patient Safety Update/Medication Safety Officer report – April to June \(Q2\) 2019](#) NPA**
This report contains a summary of the most common types of dispensing errors reported to the NPA during the second quarter of 2019, along with recommendations for minimising patient safety incidents.
- **[Mechanical thrombectomy for acute ischaemic stroke: an implementation guide for the UK](#) Oxford AHSN**
This guide brings together evidence, analysis, and practical experience to support rapid uptake of mechanical thrombectomy (MT) across the UK.

Service Improvement/Redesign

- **[Integrated care in England: public health advice and support](#) PHE**
Guidance for directors of public health around implications for statutory advice and support, arising from greater integration of health and care services.
- **[Vertical integration: how and why it works](#) NHS Confederation**
Sultan Mahmud, director of integration at The Royal Wolverhampton NHS Trust reflects on the vertical integration between his organisation and GP practices and the new contractual relationships which have been established.
- **[Another step towards integrated care – but pitfalls remain](#) NHS Confederation**
Niall Dickson, chief executive of the NHS Confederation weighs up the prospects of progress for integrated care systems.
- **[Can less be more? The new approach to social care in South Tyneside](#) King's Fund**
Simon Bottery considers joined-up health and social care in South Tyneside, with social workers joining huddles on the wards and using 'strength-based' approach in discharge planning.
- **[The best laid plans: making the NHS Long Term Plan a reality](#) Health Foundation**



Hugh Alderwick, Assistant Director of Strategy and Policy at the Health Foundation, discusses lessons from the past for a fresh round of system-wide planning in the NHS.

- **[What will it take to transform outpatient care?](#) Health Foundation**
What do Q members see as the priorities, barriers and enablers to improving outpatient care? Sarah Reed, Improvement Fellow at the Health Foundation explores recent survey results.
- **[Rapid Diagnostic Centres Vision and 2019/20 Implementation Specification](#) NHS England/ NHSI**
This document outlines the vision and approach for how Rapid Diagnostic Centres will develop and support the transformation of cancer diagnosis services over time.
- **[Social enterprises: part of the NHS family – an explanatory guide for the wider NHS](#) NHS Confederation**
This guide explains the role of social enterprises play in delivering better health and social care outcomes for the communities they serve.
- **[Catalysing improvement in renal care](#) Health Foundation**
Details of three Health Foundation funded projects to improve renal care.
- **[A unique partnership driving improvement with data](#) Health Foundation**
Martin Caunt, programme director of the Improvement Analytics Unit talks about how the unit is helping the NHS and the Health Foundation achieve their strategic aims, to understand the quality of health care, and supporting improvement.
- **[Primary care networks: a quiet revolution](#) NHS Providers**
This briefing paper sets out the essential knowledge that providers should have on primary care networks (PCNs) and highlights what is most relevant to help those providers to engage with PCNs.
- **[NHS Mental Health Implementation Plan 2019/20 – 2023/24](#) NHS England/NHSI**
This document provides details of a new framework to help deliver on the commitment to pursue the most ambitious transformation of mental health care, at the local level.
- **[Strength and balance quality markers](#) PHE**
This guidance details 7 quality markers for strength and balance exercise, suitable for use by local areas as criteria to help them carry out self-audits.
- **[Elective care handbook and case studies](#) NHS England**
This series of handbooks set out best practice and ‘how-to’ solutions for 14 elective care specialities.
- **[Tackling loneliness](#) House of Commons Library briefing paper**



This briefing considers some of the research in the field of loneliness as well as the UK Government's loneliness strategy..

- **[Loneliness: a reading list](#) House of Commons Library**
This reading list provides links to various publications considering the causes and impact of loneliness, as well as possible interventions to deal with the issue in society.
- **[Freedom to Speak Up: guidance for NHS trust and NHS foundation trust boards](#) NHSI**
This guidance will aid trusts to identify areas for development and improve the effectiveness of leadership and governance arrangements as set out by the Freedom to Speak Up review.

Leadership

- **[Corporate report: NHS England: assessment of performance 2017 to 2019](#) DHSC**
Secretary of State's annual assessment of NHS England against its mandate, and business objectives for financial years covering 2017 to 2019.
- **[Should there be a regulator for senior leaders in the NHS?](#) NHS Confederation**
This briefing looks at the recommendations set out by the Kark review.
- **[A manifesto for the new Prime Minister: A view of the NHS in 2019 and a prescription of priorities for health and social care](#) Nuffield Trust**
This briefing sets out seven key challenges for the NHS in 2019 and beyond including, funding, social care and the NHS in a post-Brexit world.
- **[New Prime Minister, government and Cabinet 2019](#) NHS Providers**
This briefing sets out an overview of the government appointments made by the new Prime Minister, Boris Johnson including the new ministerial team for health and social care and key cabinet appointments.
- **[Talking leadership: breakthrough conversations](#) King's Fund**
Patricia Boyle, senior consultant at the King's Fund talks about why important conversations sometimes become stuck and what can help.

Information Management

- **[Working with the National Data Guardian for Health and Social Care](#) CQC**
CQC and the National Data Guardian for Health and Social Care (NDG) have today published a new Memorandum of Understanding (MoU) agreement.
- **[National Data Guardian annual report 2018-19](#) NDG**



The National Data Guardian (NDG) has published a report looking back over the period of January 2019 to March 2019.

- **[Electronic patient records: accredited suppliers](#) NHS England**
NHSX and NHS England have published a list of accredited suppliers of electronic patient record solutions, to give purchasers in the NHS more confidence in their route to digitisation.
- **[Quick Guide – Improving Access to Urgent Treatment Centres using the Directory of Services](#) NHS England**
This Quick Guide is designed to provide practical information to urgent care Providers on how they can use the Directory of Services to improve access for patients to Urgent Treatment Centre (UTC) services and other services expected to meet the UTC standards.

Public Health

- **[Whole systems approach to obesity](#) PHE**
The purpose of this guide is to enable local areas to deliver the key principles outlined in What Good Healthy Weight for all ages Looks Like through supporting them to embed systems approaches.
- **[Active travel: increasing levels of walking and cycling in England](#) House of Commons Transport Committee**
This report examines the government policy on active travel and the Department for Transport's Cycling and Walking Investment Strategy.
- **[Health on the shelf](#) RSPH**
This report exposes supermarket tactics used to drive sales of unhealthy products.
- **[Tobacco control: How do you know that your council is doing all it can to reduce smoking-related harm?](#) LGA**
This paper argues that local authorities should develop a comprehensive tobacco control strategy for reducing smoking rates.
- **[WHO report on the global tobacco epidemic, 2019: Offer help to quit tobacco use](#) WHO**
This report tracks the status of the tobacco epidemic and interventions to combat it.
- **[Public health spending: where prevention rhetoric meets reality](#) King's Fund**
David Buck, senior fellow at the King's Fund considers the impact of cuts to local government budgets on public health spending, and the funding needed to ensure that commitments can become a reality.
- **[Physical activity and lifestyle toolkit](#) RCGP**



Aimed at healthcare professionals, this toolkit offers tips on how to improve activity levels.

- **[Public health, prevention and health improvement LGA](#)**
This prospectus sets out the programme of sector-led improvement support available through the LGA and partners as well as signposting to resources and support.

Communication

- **[How to use supervision to create psychological safety IHI](#)**
If a person can't talk to their supervisor about concerns, challenges, or ideas for improvement, learning, innovation, and performance suffers.

Patient Experience

- **[How to communicate evidence to patients Drugs & Therapeutics Bulletin](#)**
This article therefore reviews what is known about how doctors can best communicate evidence so that patients can make informed decisions based on them.
- **[Patient insights on cancer care: opportunities for improving efficiency European Cancer Patient Coalition](#)**
This survey of cancer patients identifies some important areas from personal experience where improvements are needed.
- **[Using NHS services when you have a sensory impairment or loss Healthwatch](#)**
Patients with sensory impairments experiences of using NHS services.

Finance

- **[Ombudsman's annual report and accounts 2018-2019 PHSO](#)**
This report gives financial reports and complaints received.
- **[NHS Pay Review Body 32nd report 2019](#)**
This report sets out the National Health Service Pay Review Board's analysis of evidence provided by relevant organisations and makes observations on the pay of NHS staff paid under Agenda for Change for 2019 to 2020.
- **[Review Body on Doctors' and Dentists' Remuneration 47th report 2019](#)**
Recommendations from the Review Body on Doctors' and Dentists' Remuneration on doctors' and dentists' pay in England, Wales, Scotland and Northern Ireland.



- **[Short termism is a threat to the NHS Public Finance](#)**
An unbalanced approach to funding healthcare puts long-term plans for the NHS at risk, says Anita Charlesworth, director of research and economics at the Health Foundation.
- **[Health spending as a share of GDP remains at lowest level in a decade](#)**
Health Foundation
As a share of GDP, Spending on health in the UK in 2018/19 was roughly the same as it was in 2011/12, and is only marginally above where it was in 2008/09.
- **[Report on the usage of section 70 of the Charities Act 2006 by the Department of Health and Social Care](#)** **DHSC**
This report sets out grants made to charities by the Department of Health and Social Care under section 70 of the Charities Act 2006.
- **[Better Care Fund planning requirements for 2019-20](#)** **DHSC, NHS England & others**
The Better Care Fund (BCF) provides financial support for councils and NHS organisations to jointly plan and deliver local services.
- **[£1.8 billion NHS cash injection to help improve patient care](#)** **DHSC**
Prime Minister Boris Johnson has confirmed a new £1.8 billion NHS cash injection to help improve patient care.
- **[NHS providers: trust accounts consolidation \(TAC\) data for 2018/19](#)** **NHSI**
Accounts data for NHS providers for the financial year 1 April 2018 to 31 March 2019.
- **[Trust accounts consolidation \(TAC\) data publications: background information](#)** **NHSI**
Information about previous trust account consolidation data publications and the process for future data consolidations.

People Management

- **[HEE STAR – supporting workforce transformation](#)** **Academy of Fab NHS Stuff**
The HEE Star is a tool to support workforce transformation, helping providers understand their workforce requirements and also providing a range of potential solutions.
- **[Evaluation of the Allied Health Professionals and Health Care Scientists Return to Practice Programme](#)** **Government Equalities Office**
The Return to Practice (RtP) programme enables AHPs and healthcare scientists that have left their profession to re-enter and gain their HCPC registration.



- **[Improving menopause support for staff – Sherwood Forest Hospitals NHS Employers](#)**
Sherwood Forest Hospital Foundation Trust has developed and implemented a menopause strategy which has had a positive impact for staff working with the menopause.
- **[Hiring from within to improve retention \(case study\) NHSI](#)**
This case study shows how Stockport NHS Foundation Trust improved retention of newly appointed staff by enabling clearer progression opportunities.
- **[Improving staff recruitment and retention in emergency departments \(case study\) NHSI](#)**
This case study is an excellent example of how offering flexible working can improve retention.
- **[Options for members of the NHS pension scheme affected by the annual allowance NHS Employers](#)**
This quick guide is designed to help you raise awareness of the options available to members of the NHS Pension Scheme affected by the annual allowance.
- **[Valuing admin staff \(case study\) NHS Employers](#)**
This case study highlights the approach Leeds Community Healthcare NHS Trust took to celebrate, recognise and engage its large group of admin staff, through an event held in 2017.
- **[Workforce Race Equality Standard 2018/19 CQC](#)**
This report details experiences of BME staff to ensure equal access to career opportunities and fair treatment in the workplace.
- **[Funding to improve working environments for junior doctors NHS Employers](#)**
£10 million funding has been made available to enhance the facilities and working environments for junior doctors in NHS trusts.
- **[Managing violence towards NHS staff RAND Europe](#)**
This study focuses on individual skills-based training to help reduce workplace violence and assesses whether de-escalation training is effective in managing violence towards NHS staff.

Bulletins

- **[NHS Improvement provider bulletin](#)** - 24 July 2019
- **[NHSI costing newsletter](#)** – 24 July 2019
- **[NHS Communications Bulletin](#)** – 26 July 2019
- **[NHS Improvement provider bulletin](#)** - 31 July 2019
- **[Technology Enhanced Learning News](#)** – July 2019
- **[New Medicines Newsletter](#)** – July 2019



- [NHS Improvement provider bulletin](#) – 7 August 2019
- [NHSI costing newsletter](#) – 7 August 2019

Annual Reports & Statistics

- [Recorded Dementia Diagnoses, England, 2018-19](#)
- [Female Genital Mutilation \(FGM\) - April 2018 to March 2019, Annual Report, Experimental Statistics Report](#)
- [Provisional Monthly Hospital Episode Statistics for Admitted Patient Care, Outpatient and Accident and Emergency data - April 2019 - May 2019](#)
- [Provisional Accident and Emergency Quality Indicators for England - April 2019, by provider](#)
- [Provisional Accident and Emergency Quality Indicators for England - May 2019, by provider](#)
- [Deaths registered in England and Wales \(series DR\): 2018](#)
- [Deaths registered by area in England and Wales, monthly provisional - June 2019](#)
- [NHS Workforce Statistics - April 2019](#)
- [NHS Sickness Absence Rates January 2019 to March 2019 and Annual Summary 2010-11 to 2018-19](#)
- [National Reporting and Learning System monthly report England – July 2018 to June 2019](#)
- [Outpatients: snapshot of a year](#) (Nuffield Trust)
- [National Wheelchair Data Collection – Quarter 1 2019/20](#)
- [Community Life Survey 2018-19](#)
- [National Travel Survey: 2018](#)
- [Monthly Legionella report – June 2019](#)
- [Tetanus supplementary data tables, England, 2018](#)
- [Tuberculosis cases UK: 2000 to 2018](#)
- [National Congenital Anomaly and Rare Disease Registration Service congenital anomaly statistics 2017](#)
- [Chief Medical Officer annual report – 2019](#)
- [Health and justice annual review – 2018 to 2019](#)
- [Never events – 1 April 2019 to 30 June 2019](#)
- [NHS providers: trust accounts consolidation \(TAC\) data for 2018/19](#)
- [Tuberculosis in England 2019 report](#)
- [People with learning disabilities in England](#) – education and children's social care updates
- [Public Health Outcomes Framework – August 2019](#)
- [Dementia profile – August 2019](#)
- [Local Alcohol Profiles for England – August 2019](#)



- [Provisional Patient Reported Outcome Measures \(PROMs\) in England for Hip](#)
- [Deaths registered in England and Wales 2018](#)
- [Death registrations in England and Wales, summary tables 2018](#)
- [Deaths registered in England and Wales – 21st century mortality 2018](#)
- [MRSA bacteraemia: monthly data by location of onset and NHS organisation - June 2018 to June 2019](#)
- [MSSA bacteraemia: monthly data by location of onset and NHS organisation – June 2018 to June 2019](#)
- [C. difficile infection: monthly data by prior trust exposure and NHS organisation – June 2018 to June 2019](#)
- [E. coli bacteraemia: monthly data by location of onset and NHS organisation – June 2018 to June 2019](#)
- [Monthly hospital activity data - June 2019](#)
- [Provisional Monthly Hospital Episode Statistics for Admitted Patient Care, Outpatient and Accident and Emergency data - April 2019 - June 2019](#)
- [Provisional Accident and Emergency Quality Indicators for England - June 2019, by provider](#)
- [RTT waiting times statistics for consultant-led elective care – June 2019](#)
- [Critical care bed capacity and urgent operations cancelled – June 2019](#)
- [Integrated Urgent Care Aggregate Data Collection - June 2019 data](#)
- [Mixed Sex Accommodation Breaches - June 2019](#)
- [NHS Cancelled Elective Operations - Q1 2019/20](#)
- [Waiting times for suspected and diagnosed cancer patients - June 2019](#)
- [Diagnostics waiting times and activity - June 2019](#)
- [A&E attendances and emergency admissions - July 2019 and Knee Replacement Procedures - April 2018 to March 2019](#)

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